

PRIVACY NOTICE



HOW THIS MEDICAL PRACTICE USES YOUR INFORMATION TO PROVIDE YOU WITH HEALTHCARE

This Medical Practice keeps medical records confidential and complies with the General Data Protection Regulation.

We hold your medical record so that we can provide you with safe care and treatment.

We will also use your information so that this practice can check and review the quality of the care we provide. This helps us to improve our services to you.

We will share relevant information from your medical record with other health or social care staff or organisations when they provide you with care. For example, your GP will share information when they refer you to a specialist in a hospital or your GP will send details about your prescription to your chosen pharmacy.

Healthcare staff working in A&E and out of hours care will also have access to your information because it is important that staff who are treating you in an emergency know if you have any allergic reactions. This will involve the use of your Summary Care Record.

You have the right to object to information being shared for your own care. Please speak to the practice if you wish to object. You also have the right to have any mistakes or errors corrected.

REGISTERING FOR NHS CARE

All patients who receive NHS care are registered on a national database. This database holds your name, address, date of birth and NHS Number but it does not hold information about the care you receive.

The database is held by NHS Digital, a national organisation which has legal responsibilities to collect NHS data.

IDENTIFYING PATIENTS WHO MIGHT BE AT RISK OF CERTAIN DISEASES

Your medical records will be searched by a computer programme so that we can identify patients who might be at high risk from certain diseases, such as, heart disease or unplanned admissions to hospital. This means we can offer patients additional care or support as early as possible.

This process will involve linking information from your GP record with information from other health or social care services you have used. Information which identifies you will only be seen by this practice.

SAFEGUARDING

Sometimes we need to share information so that other people, including healthcare staff, children or others with safeguarding needs, are protected from risk of harm.

These circumstances are rare. We do not need your consent or agreement to do this.

WORKING TOGETHER TO

PROVIDE HIGH QUALITY,

COST EFFECTIVE PRIMARY

HEALTHCARE SERVICES

HOW YOUR INFORMATION IS USED FOR MEDICAL RESEARCH AND TO MEASURE THE QUALITY OF CARE

MEDICAL RESEARCH

This Medical Practice shares information from medical records:

- To support medical research when the law allows us to do so, for example to learn more about why people get ill and what treatments might work best;
- We will also use your medical records to carry out research within the practice.

You have the right to object to your identifiable information being used or shared for medical research purposes. Please speak to the practice if you wish to object.

CHECKING THE QUALITY OF CARE - NATIONAL CLINICAL AUDITS

This Medical Practice contributes to national clinical audits so that healthcare can be checked and reviewed.

Such data is sent to NHS Digital, a national body with legal responsibilities to collect data.

You have the right to object to your identifiable information being shared for national clinical audits. Please speak to the practice if you wish to object.

HOW YOUR INFORMATION IS SHARED SO THAT THIS PRACTICE CAN MEET LEGAL REQUIREMENTS

The law requires this Medical Practice to share information from your medical records in certain circumstances. Information is shared so that the NHS or Public Health England can, for example:

- Plan and manage services;
- Check that the care being provided is safe;
- Prevent infectious diseases from spreading.

We will share information with NHS Digital, the Care Quality Commission and local health protection team (or Public Health England) when the law requires us to do so.

NHS DIGITAL

This Medical Practice must comply with the law and will send data to NHS Digital, for example, when it is told to do so by the Secretary of State for Health or NHS England under the Health and Social Care Act 2012.

CARE QUALITY COMMISSION (CQC)

The CQC regulates health and social care services to ensure that safe care is provided.

The law says that we must report certain serious events to the CQC, for example, when patient safety has been put at risk.

PUBLIC HEALTH

The law requires us to share data for public health reasons, for example to prevent the spread of infectious diseases or other diseases which threaten the health of the population.

We will report the relevant information to the local health protection team or Public Health England.

NATIONAL SCREENING PROGRAMMES

The NHS provides national screening programmes so that certain diseases can be detected at an early stage. These screening programmes include bowel cancer, breast cancer, cervical cancer, aortic aneurysms and a diabetic eye screening service.

The law allows us to share your contact information with Public Health England so that you can be invited to the relevant screening programme.

We are required by law to provide you with the following information about how we handle your information in relation to our legal obligations to share data.

Data Protection Officer's contact details

Andrew Dowson 01388 665 910 DPO@ddhf.co.uk WORKING TOGETHER TO PROVIDE HIGH QUALITY, COST EFFECTIVE PRIMARY HEALTHCARE SERVICES

DURHAM DALES HEALTH FEDERATION

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